

# Agenda

chicago 2026  
**summit**  
quality in action 

**\*\*This agenda is being finalized and may be subject to change\*\***

## MONDAY, APRIL 27

- 7:00-4:00 PM Pre-Summit Field Trips: *Sponsored by Naveon*
- 1:00-6:00 PM Main Registration: *Sponsored by Fuze Care Services*
- 1:00-2:30 PM Board Meeting: *Sponsored by Hospi Corporation*
- 3:00-4:30 PM Innovation Roundtable
- 5:00-6:30 PM Welcome Reception: *Sponsored by WellSky*

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## TUESDAY, APRIL 28

- 7:30 AM Registration
- 7:45 AM Continental Breakfast: *Sponsored by Advanced RevCycle*
- 8:00 AM **Summit Kickoff**
- Diana Franchitto, President and CEO, HopeHealth, Board Chair, NPHI
  - Mary Kay Sheehan, CEO, Lightways Hospice and Serious Illness Care
  - Tom Koutsoumpas, Founder & CEO, NPHI
  - Carole Fisher, President, NPHI
- 8:10 AM **Quality in Action**
- Tom Koutsoumpas, Founder & CEO, NPHI
  - Carole Fisher, President, NPHI
- 8:30 AM **Keynote: *Sponsored by Dragonfly Health: Title TBA***
- Dr. John Whyte, CEO, American Medical Association
- 9:15 AM **Spark Rounds: *Dementia Care: Sponsored by IntusCare***
- AuthoraCare – *Title of presentation*
  - Hospice of the Valley – *Title of presentation*
  - The Connecticut Hospice – *Title of presentation*
- 9:30 AM **Presentation of the *NPHI Healthcare in Action Innovation Award***
- **Accepted by:** Assistant Dean for Transformational Excellence in Aging, NYU Meyers of Nursing
  - **Keynote:** *The Courage to Evolve: Why Innovation is the New Standard for Excellence in Serious Illness Care*
- 10:00 AM **Networking Break: *Sponsored by National HME***

- 10:30 AM** **Panel Session: *Driving Quality and Consistency: NPHI Pediatric Care Patient & Caregiver Guide***
- Allison Kuchar, VP, Pediatric Services, Chapters Health System & Executive Director, Children's Programs, Capital Caring Health
  - Elizabeth Rocha, AVP, Pediatrics and Nursing Practice, NorthStar Care Community
- Moderated by:** Dr. Cameron Muir, Chief Medical & Innovation Officer, NPHI
- 11:15 AM** **Plenary Session: *Care Management Update – An Interdisciplinary Endeavor***
- Dr. Ellen Fink-Samnick, Health Care Author, Educator, Innovator, EFS Supervision Strategies, LLC
- Introduction:** Robin Shultz, VP for Member Programs and Engagement, NPHI
- 11:45-1:00 PM** **Lunch**
- 1:00 PM** **Keynote: *Sponsored by OnePoint Patient Care: Title TBA***
- Richard Harding, Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London
- 1:45 PM** **Networking Break**
- 2:15-3:30 PM** **Breakout Sessions**
- 1. *Hospice Regulatory Audit Insights***
    - Howard Young, Partner, Morgan, Lewis & Bockius, LLP
  - 2. *Rural Provider Collaborative: Unique Perspectives of Rural Providers***
    - Member panelists - TBA

**Moderated by:** Kilty Brown, Executive Director, Central Wyoming Hospice and Transitions
  - 3. *Showcase!* (3 short, focused segments highlighting ideas, tools, and innovations relevant to members)**
    - ***Getting Comfortable Being Uncomfortable: Living our Mission Through Integrations***
      - Kent Anderson, CEO, Ohio's Hospice
      - Patrick Miller, CEO, NorthStar Care Community
    - ***The Silent Financial Drain: Rethinking DME's Impact on Hospice Margins***
      - Hall Thorp, Co-Founder & Chief Strategy Officer, Qualis
    - ***Defensible Documentation in the Age of AI***
      - Michelle Barlow, Director of Clinical & Regulatory Excellence, Homecare Homebase
  - 4. *Leading Practices in Governance for Today's Hospice Boards: Empowering Boards to Increase Engagement and Drive Productivity***
    - Steve Smith, CEO, Association Management Center (AMC)
  - 5. *Enhanced Oncology Model and What it Means for You***
    - Presenters TBA
  - 6. *Home Based Primary Care & Current Strategies with Care Delivery -Cameron/Robin***
    - Hank Ross, MBA, FAAHCM – Board President, C6, American Academy of Home Care Medicine (AAHCM)
    - Kristofer Smith, MD, President and Chief Medical Officer, Ruby Health
- 3:30 PM** **Break: *Sponsored by Hanover Healthcare Practice***
- 3:45-5:00 PM** **Breakout Sessions**
- 7. *Hospice Regulatory Audit Insights***
    - Howard Young, Partner, Morgan, Lewis & Bockius, LLP
  - 8. *GIP Best Practices***
    - Ed Martin, MD, MPH, Chief Medical Officer, HopeHealth

**Facilitated by:** Cameron Muir, MD, Chief Medical and Innovation Officer, NPHI

9. **Innovative Strategies in Education: Gamification, AI, and Learner Engagement**
  - Donna Fahey, Director of the Boccolini Institute at Samaritan
10. **Global Care/ Impact – Title TBA**
  - Lacey Ahern, Director, Global Partners in Care
  - Richard Harding, Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London
  - John Mastrojohn III, President & CEO, Center for Hospice Care
11. **Session on storytelling, access, and how consumers experience your organization (Session title TBC)**
  - Presenter TBA
12. **Creating Sustainability: Leveraging Hospice to Support Horizontal Growth**
  - Lynne Sexten, President & CEO, Agrace
  - Additional presenters TBA

5:00-6:00 PM

Happy Hour

6:30-7:30 PM

Chief Medical Officers & Medical Leaders Gathering: **Sponsored by SMARTMD**

7:00-8:30 PM

Chief Financial Officers Gathering: **Sponsored by Husch Blackwell**

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## WEDNESDAY, APRIL 29

7:30 AM

Continental Breakfast: **Sponsored by DeliverCareRx Pharmacy**

8:30 AM

Day 2 Kickoff: **Opening Announcements**

- Tom Koutsoumpas and Carole Fisher

8:40 AM

Keynote: Title TBA

- A senior CMS leader

9:00 AM

Spark Rounds: **Service Line Diversification: Sponsored by ArcHouse**

- Bluegrass Care Navigators – *Title of presentation TBA*
- Member TBA
- TRU Community Care – *Title of presentation TBA*

9:15 AM

Panel Session: **Service Line Diversification – Title TBA**

- Panelists TBC

**Moderated by:** Ray Quintero, Senior Strategic Advisor, NPHI

9:45 AM

Networking Break

10:15 AM

Articulating Value Using the Quality Dashboard

11:00 AM

Plenary Session: **NPHI Policy and Strategy Update**

- Quin Lyons, Policy Analyst, NPHI
- Ethan McChesney, Senior Policy Director, NPHI

12:00-1:30 PM

Lunch & Networking for Collaboratives: **Sponsored by Glossary Health Solutions**  
 CEO Working Lunch: **Sponsored by Teleios Collaborative Network**

- 1:30 PM**      **Keynote: *Yes, And: Improvisation as a Superpower***
- Kelly Leonard, VP of Creative Strategy & Innovation, Second City
- 2:15 PM**      **Panel Session: Program Integrity Developments & NPHI Resources**
- CPI Deputy Director(s)
  - Listening Session attendees
- Moderated by:** Ethan McChesney, NPHI, Senior Policy Director
- 3:00 PM**      **Plenary Session: A Song for You**
- Emily Cavanagh, Singer, Songwriter, Founder, A Song for You
- Introduction by:** Deb Shumway, Executive Director, Hospice of the Valley
- 3:30 PM**      ***Reflections on Quality in Action***
- Tom Koutsoumpas and Carole Fisher
- 3:30 PM**      **Main Summit Closing**
- 3:15-4:00 PM**      **Clinical & Operational Leaders Collaborative Gathering: *Sponsored by Home Care 100***
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**SUMMIT CELEBRATION**  
**WEDNESDAY EVENING: 5:30-9:00 PM**  
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# Summit Celebration

AN EVENING DEDICATED TO YOU

WEDNESDAY, APRIL 29<sup>TH</sup>

## Cocktail Hour & Red-Carpet Photos

*Cocktail hour sponsored by Concergix*

5:30-6:30 PM

## Dinner & Awards

*Dinner sponsored by HospiceMD*

*Bar sponsored by BetterRX*

*Tablescape sponsored by IntellaTriage*

## Entertainment by *The Second City*

*Entertainment sponsored by KanTime*

6:30-8:30 PM

## Conversation, Cocktails & Music

8:30 PM

Executive Partners



An additional fee of \$85 for the *Summit Celebration* covers the **cost of dinner**.  
All other expenses for this event are paid for by sponsor support and NPHI.